

*October 31, 2013 – after trading hours*

***Conference Call in Portuguese***

*Date: November 1, 2013*

*Time: 08:00 a.m. (US EST) / 10:00 a.m. (Brasília)*

*Connection Phone: +55 (11) 3728-5971*

*Code: Contax*

*Webcast: [www.contax.com.br/ir](http://www.contax.com.br/ir)*

*Replay: Available until November 7, 2013*

*Connection Phone: +55 (11) 3127-4999 Code: 92158866*

*In accordance with the best Corporate Governance practices, Contax respects a Quiet Period referring to the 3Q13 financial results to end on October 31st after the disclosure of the results. Issues unrelated to the quarter in question will continue to be addressed as usual.*