

August 8, 2013 – after trading hours

Conference Call in Portuguese

Date: August 9, 2013

Time: 09:00 a.m. (US EST) / 10:00 a.m. (Brasília)

Connection Phone: +55 (11) 3728-5971

Code: Contax

Webcast: www.contax.com.br/ir

Replay: Available until August 15, 2013

Connection Phone: +55 (11) 3127-4999 Code: 63421702

In accordance with the best Corporate Governance practices, Contax respects a Quiet Period referring to the 2Q13 financial results to end on August 8th after the disclosure of the results. Issues unrelated to the quarter in question will continue to be addressed as usual.