

*February 20, 2014 – after trading hours*

***Conference Call in Portuguese***

*Date: February 21, 2014*

*Time: 08:00 a.m. (US EST) / 10:00 a.m. (Brasília)*

*Connection Phone: +55 (11) 3728-5971*

*Code: Contax*

*Webcast: [www.contax.com.br/ir](http://www.contax.com.br/ir)*

*Replay: Available until February 27, 2014*

*Connection Phone: +55 (11) 3127-4999 Code: 85509266*

*In accordance with the best Corporate Governance practices, Contax respects a Quiet Period referring to the 4Q13 and 2013 financial results which begins on February 04 and ends on February 20, after the disclosure of the results.*

*Issues unrelated to the quarter in question will continue to be addressed as usual.*